

# THE BUSINESS TRAVELLER

## The stunning Heathrow Clubhouse

We've now doubled the size of our fabulous Clubhouse. With service levels and interiors designed to feel like a private members club, we think it's the ultimate preflight experience, whatever your mood.



### PLAYING AROUND

If you're in the mood for fun and games, the Den is a great place to start. Passengers can challenge each other to a game of pool, try their hand at the latest games on the retro video games consoles or visit our state of the art Multiscreen, which will be showing a variety of television programmes, up to the minute news, films and the biggest sporting events.

### SIT BACK, RELAX AND UNWIND

Passengers looking to unwind can visit the Lodge with its convivial après-ski vibe. Or for a more secluded feel customers can try the Observation Deck. It has been



specially designed to give you great views of the runway and the deck's comfortable seats make it the perfect place for a preflight snooze.

The poolside lounge is also an oasis of tranquillity and a great place to unwind, relax and forget you're at the airport. And, for the ultimate preflight indulgence, take a walk up the white marble stairway that leads through the 'clouds' of the ceiling to the pièce-de-résistance of the Clubhouse – the Sky Lounge.

#### TASTY TREATS

If you're feeling peckish you've come to the right place. Passengers can enjoy everything from a cooked breakfast or bangers and mash to our lighter sandwiches and salads and can eat in most places in the Clubhouse including The Brasserie, which has an informal, continental feel. Passengers can also treat themselves to a selection from the Deli and those in a hurry can help themselves to drinks, treats and healthy snacks from stations dotted around the lounge.

Feel like a treat? You can also sip a champagne cocktail at our 14 metre long cocktail bar. Take a seat on one of our Turtle bar stools, seen for the first time in the Clubhouse, and our staff will serve them with a selection of classic drinks and sophisticated cocktails.

#### PAMPERING HEAVEN

Hidden behind the water wall is our new spa, Cowshed at the Clubhouse. Cowshed is the Soho House spa brand and passengers can now treat themselves to a selection of exclusive Cowgroom treatments.

You can enjoy a sauna, take a shower in a steam room or build up a tan in our St Tropez tanning booth. There's also a hairdressing salon, Bumble and bumble at the Cowshed, with Bumble and bumble New York trained hairdressers, for a stylish pre-trip cut. And if you're an Upper Class passenger or Flying Club Gold member, all treatments can be booked in advance. Just call 020 8897 5055 or email [cowshed.heathrow@fly.virgin.com](mailto:cowshed.heathrow@fly.virgin.com) when you know your travel plans.

Please note that if you are using the spa or salon, we ask that treatments are completed 45 minutes before their flight departs, in order that they can get changed and make their way to the gate to be ready for boarding 30 minutes before departure.

#### WORKING HARD

It doesn't have to be all fun and games. Dotted around the Clubhouse are laptop points and the whole lounge is fully wireless. Laptops with internet access are also provided for those who just want to browse the net. The new Clubhouse also features an expanded business centre with all the services you'd expect and a Library, for those moments of quiet contemplation or just reading today's papers.

#### SUPERLATIVE SERVICE

If you have questions – from flight and frequent flyer requests to booking a restaurant at your destination – our concierge team is always on hand to help. Find them at their red leather desk, just by the entrance of the lounge or hit the concierge button on the phone for service at your seat.

